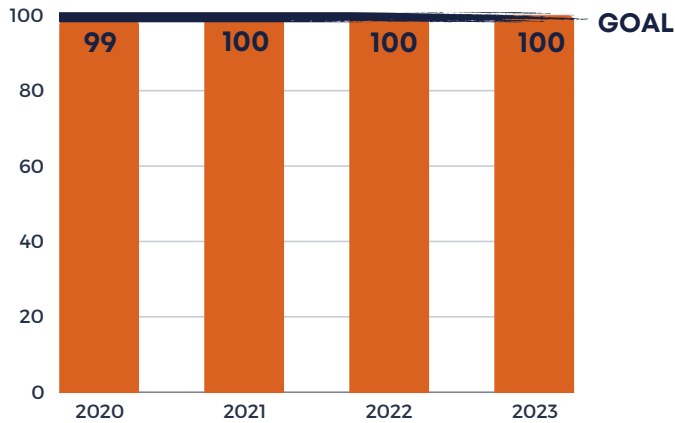
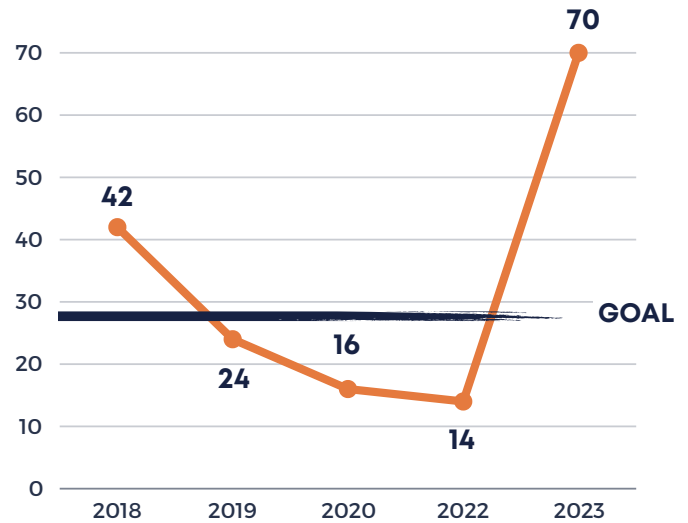


Community and Family Services

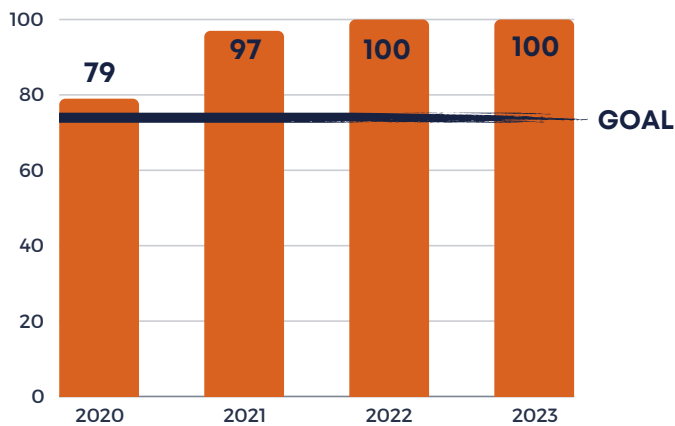
2023 PROGRAM PERFORMANCE HIGHLIGHTS



Stakeholder Satisfaction - Percentage of Stakeholder rating, overall program. *Goal of 100% achieved!*



Expedite Access to Respite Services - Average number of business days from funding approval notification to first day of service. Rise attributed to staffing challenges.



Maximize Progress on ISP Goals - Percentage of accomplished ISP objectives related to Community Networking. *Goal of 75% surpassed!*

PROGRAM PURPOSE

Helping individuals and families by providing creative, flexible, and supportive services and resources that meet their home and community needs, on a one-to-one ratio basis.



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Number of People Supported in **Community and Family Services** Program

100%

Individual/Participant **Satisfaction** Rating

100%

Parent/Guardian **Satisfaction** Rating