

Impact Support Services

**2200 Burlington St.
Columbia, MO 65202**

Notifying the Public of Rights under Title VI

Impact Support Services operates its programs and services without regard to race, color, or national origin; in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color, or national origin by Impact Support Services, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

How to file a Title VI complaint with Impact Support Services:

1. To obtain a Complaint Form from Impact Support Services, contact Lisa, HR Director at lotto@impactmissouri.org.
2. In addition to the complaint process at Impact Support Services, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region VII, 901 Locust Street, Suite 404, Kansas City, MO 64106
3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

To obtain additional information about your rights under Title VI or if information is needed in another language, contact 573-474-9446.