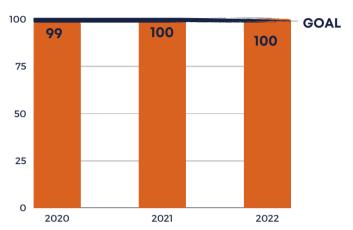
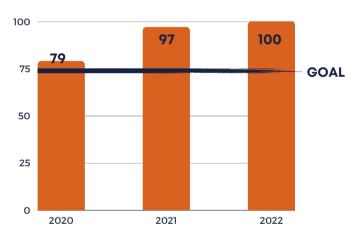
ACT - COLUMBIA, MO

Community and Family Services

2022 PROGRAM PERFORMANCE HIGHLIGHTS



Stakeholder Satisfaction - Percentage of Stakeholder rating, overall program. *Goal of 100% achieved!*



Maximize Progress on ISP Goals -Percentage of accomplished ISP objectives related to Community Networking. *Goal of* 75% surpassed!



Expedite Access to Respite Services -Average number of business days from funding approval notification to first day of service. Goal of below 20 days was surpassed!

PROGRAM PURPOSE

Helping individuals and families by providing creative, flexible, and supportive services and resources that meet their home and community needs, on a one-toone ratio basis.



25

Number of People Supported in **Community and Family Services** Program

100%

Individual/Participant **Satisfaction** Rating

100%

Parent/Guardian Satisfaction Rating